|                                    | nat the business that you are nominating for has been in operation for 12 and criteria. All businesses that qualify for a category are considered. |
|------------------------------------|--|
| Nominees are voted on by Chamber m |  |
| Nominee:                           | Contact Name:  |
|                                    |  |
| Address:                           | Phone:   |
|                                    |  |
| Award Category:                    |  |
|                                    |  |
| Type of Business:                  |  |
|                                    |  |
| Community Involvement:             |  |
|                                    |  |
|                                    |  |
|                                    |  |
|                                    |  |
|                                    |  |
| Nominator:                         | Phone:   |
| Email:                             | <del></del>  |
|                                    | onal information on a separate sheet of paper that you feel  |
| would support this nomination.     |  |
|                                    | October 7th, 2022 Completed forms can be dropped off, faxed  |
| to 250-365-5778 or mailed to Ca    | astlegar & District Chamber of Commerce 1810 8th Ave, Unit A<br>(next to Surestay Hotel)   |



Business Excellence Awards
Saturday, November 5th,
2022
Castlegar Complex

Nomination Deadline
Friday, October 7th, 2022
Celebrating Business
Excellence

#### **BUSINESS EXCELLENCE**

a strong commitment to community involvement.

## **CUSTOMER SERVICE EXCELLENCE**

Presented to a business that is committed to high standards of customer service. This company delivers exceptional service in their dealings with customers, educates and encourages their staff to improve and excel in matters of THE COMMUNITY SOCIAL AWARD customer relations. This company also strives to improve the customer experience within their business through communications, problem solving and innovation.

## **BUSINESS PERSON OF THE YEAR (Owner)**

The award is presented to an individual who is a dedicated leader, contributor and embodies the spirit of entrepreneurship. The conduct of the recipient and his/her business must be above reproach with regard to ethics, quality, and service and project a positive community image.

#### THE GREEN AWARD

The nominee business must: display environmental responsiveness through personal leadership and effort; demonstrate innovation in stewardship of the environment: display commitment to exemplary environmental responsiveness, beyond governmental requirements; encourage others to be environmentally responsible.

# PROFESSIONAL SERVICES AWARD

This business must exemplify innovation, professionalism and integrity. This category is limited to the professional company, not the individual employee or contractor or a retail store.

### **CONTRACTOR OF THE YEAR**

Companies must sell construction services, employ trades people, and/or contract out labour supply in the industrial, commercial, institutional, residential, and civil.

# **TOURISM DEVELOPMENT**

A business, organization, or individual(s) that: supports Castlegar by creating awareness and/or programs that entices tourists to see the city as a "must see destination"

#### YOUNG ENTREPRENEAUR AWARD

A business that has been in operation for more than 3 years and has consist. An entrepreneur(s) between the ages of 19 and 39 as of December 31st of the ently offered outstanding service and/or product to its customers and displays current year who: is an owner(s) or manager(s) and must have been actively involved in the company's daily management. She/he is recognized as employing ethical business standards with customers, employees and suppliers, while contributing to the quality in life in the community.

This award recognises the accomplishments of those organizations in the non for profit sector which contributes significantly to the social and/or well being of the community/groups or individuals. This organization must have an established reputation for delivering a high level of programs and/ or services as well as a track record of efficient and effective management.

## **HOME BASED BUSINESS AWARD**

A home-operated business that consistently shows excellence and quality in service and/or merchandise.

## MANAGER OF THE YEAR AWARD

A manager who creates a positive, fair and supportive environment for all employees, while maintaining and even exceeding employment standards and safety policies. This employer models integrity and excellent communication skills.

# **RESTAURANT AWARD**

The Best Restaurant Award must have Fully trained and knowledgeable staff Consistency in quality of food, service, restaurant amenities, and customer satisfaction Positive Customer Feedback, Recognized for running an operation that displays the best of service, décor, hospitality, food and menu selection.

# INNOVATOR OF THE YEAR AWARD

Innovator of the Year is for the individuals/businesses that have created new products, services or programs that have had a positive effect on their business, industry or the community. Innovators make the impossible possible. Innovators make the extraordinary ordinary. Innovators help the economy move forward.