

**Nomination Form:** Please ensure that the business that you are nominating for has been in operation for 12 months and that they fit the category and criteria.

**Nominee:** \_\_\_\_\_ **Contact Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

**Award Category:** \_\_\_\_\_

**Type of Business:** \_\_\_\_\_

**Community Involvement:** \_\_\_\_\_

**Nominator:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

**Email:** \_\_\_\_\_

Please feel free to add any additional information on a separate sheet of paper that you feel would support this nomination.

**Nomination Deadline: Wednesday, 15th May, 2019** Completed forms can be faxed to  
**250-365-5778** or mailed to **Castlegar & District Chamber of Commerce 1995 6th Avenue,**  
**Castlegar, BC V1N 4B7** Email: [cdcoc@castlegar.com](mailto:cdcoc@castlegar.com)



**Business Excellence Awards**

**Saturday, June 8th, 2019**

**Selkirk College**

**Nomination Deadline**

**Wednesday, 15th May 2019**

**Celebrating Business**

**Excellence**

**Get Involved!**

### **BUSINESS EXCELLENCE**

A business that has been in operation for more than 3 years and has consistently offered outstanding service and/or product to its customers and displays a strong commitment to community involvement.

### **CUSTOMER SERVICE EXCELLENCE**

Presented to a business that is committed to high standards of customer service. This company delivers exceptional service in their dealings with customers, educates and encourages their staff to improve and excel in matters of customer relations. This company also strives to improve the customer experience within their business through communications, problem solving and innovation.

### **BUSINESS PERSON OF THE YEAR (Owner)**

The award is presented to an individual who is a dedicated leader, contributor and embodies the spirit of entrepreneurship. The conduct of the recipient and his/her business must be above reproach with regard to ethics, quality, and service and project a positive community image.

### **GREEN AWARD**

The nominee business must: display environmental responsiveness through personal leadership and effort; demonstrate innovation in stewardship of the environment; display commitment to exemplary environmental responsiveness, beyond governmental requirements; encourage others to be environmentally responsible.

### **PROFESSIONAL SERVICES AWARD**

This business must exemplify innovation, professionalism and integrity. This category is limited to the professional company, not the individual employee or contractor or a retail store.

### **CONTRACTOR OF THE YEAR**

Companies must sell construction services, employ trades people, and/or contract out labour supply in the industrial, commercial, institutional, residential, and civil.

### **TOURISM DEVELOPMENT**

A business, organization, or individual(s) that: supports Castlegar by creating awareness and/or programs that entices tourists to see the city as a "must see destination"

### **YOUNG ENTREPRENEUR AWARD**

An entrepreneur(s) between the ages of 19 and 39 as of December 31<sup>st</sup> of the current year who: is an owner(s) or manager(s) and must have been actively involved in the company's daily management. She/he is recognized as employing ethical business standards with customers, employees and suppliers, while contributing to the quality in life in the community.

### **THE COMMUNITY SOCIAL AWARD**

This award recognises the accomplishments of those organizations in the non for profit sector which contributes significantly to the social and/or well being of the community/groups or individuals. This organization must have an established reputation for delivering a high level of programs and/ or services as well as a track record of efficient and effective management.

### **HOME BASED BUSINESS AWARD**

A home-operated business that consistently shows excellence and quality in service and/or merchandise.

### **MANAGER OF THE YEAR AWARD**

A manager who creates a positive, fair and supportive environment for all employees, while maintaining and even exceeding employment standards and safety policies. This employer models integrity and excellent communication skills.

### **RESTAURANT AWARD**

The Best Restaurant Award must have Fully trained and knowledgeable staff Consistency in quality of food, service, restaurant amenities, and customer satisfaction Positive Customer Feedback, Recognized for running an operation that displays the best of service, décor, hospitality, food and menu selection.

### **Innovator of the Year Award**

Innovator of the Year is for the individuals/businesses that have created new products, services or programs that have had a positive effect on their business, industry or the community. Innovators make the impossible possible. Innovators make the extraordinary ordinary. Innovators help the economy move forward.